



Customer Service Representative

Page Personnel • Parramatta NSW 2123



Base pay

\$50,000 - \$61,000



Work type

Full time



Contract type

Permanent

Skills

STRONG COMMUNICATION SKILLS

CUSTOMER SERVICE REPRESENTATIVE

SERVICE DEPARTMENT

PHONE ETIQUETTE

Full job description

- Attractive Hourly Rate
- Working from home opportunity

About Our Client

Our client is one of Australia's leading FMCG company with employee focused open leadership style. Looking to add headcount to their friendly customer service department to meet growing market demands.

Job Description

- Provide excel let customer service to assist with general inquires and product queries over the phone, email and chat.
- Making inbound and outbound calls as required to best assist customers
- Build and maintain excellent rapport with existing and prospective customers
- General administration
- Data Entry

The Successful Applicant

- Excellent customer service experience over phone, email, or F2F

Job details



Date posted

05 Apr 2022



Category

Customer Service & Call Centre



Occupation

Contact & Call Centre



Base pay

\$50,000 - \$61,000



Contract type

Permanent



Work type

Full time



Job mode

Standard business hours



Industry

Luxury goods



Work Authorisation

Australian citizen / Permanent resident

- Highly motivated to make a difference to their customers
- Strong communication skills over the phone and F2F
- Strong email etiquette.
- Computer literacy (Intermediate Microsoft Application)

What's on Offer

- Potential for extension or permanency
- Competitive hourly rate
- Join a team with supportive and inclusive culture
- Career progression opportunity
- WFH opportunity