



Internal Home Assessor

Hays • Geelong VIC 3220



Base pay

\$90,000 - \$105,000



Work type

Permanent



Contract type

Not provided

Job details



Date posted

22 Apr 2022



Expiring date

22 Apr 2023



Category

Insurance



Occupation

Recruiter - Internal



Base pay

\$90,000 - \$105,000



Work type

Permanent



Job mode

Standard/Business Hours

Full job description

Your new company

You will be working for one of Australia's top Home Insurers, working in either Geelong or Werribee areas.

Your new role

As a General Insurance Claims Loss Adjustor you will support the customers by ensuring the effective and efficient resolution of Home Claims in line with relevant policy and procedure obligations, and relevant industry and statutory arrangements and requirements.

In any given week you will

- Providing effective claims management and settlement services, through direct and indirect customer contact and the appropriate management of designated third party vendors and service providers.
- Settle and/or manage claims that require a higher level of complexity/delegated authority than claims administered by Claims Case Managers
- Assist in investigation of and finalisation of complex claims where required
- Provide input and guidance on claims administered by Claims case Managers to facilitate effective claims management and settlement
- Some interstate travel may be required.

What you'll need to succeed

We're interested in hearing from people who have:

- A minimum of 2 years Home Claims or Assessing experience
- Experience and confidence in face-to-face customer service
- Sound judgement and decision making skills
- High level verbal and written communication skills

- The ability to read and interpret technical reports
- Understanding of assessing home claims for compliance with relevant policy and procedure requirements
- General knowledge of legislative requirements and industry codes pertaining to insurance investigations
- The ability to effectively manage relationships with external service providers and internal customers
- Australian Drivers Licence.

What you'll get in return

- Competitive salary and benefits!
- Flexible working conditions.
- Career progression opportunities.
- Exceptional training and ongoing support!

What you need to do now

If you're interested in this role, click 'apply now' to forward an up-to-date copy of your CV, or call us now.

If this job isn't quite right for you but you are looking for a new position, please contact us for a confidential discussion on your career.

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